

Académie Orléans-Tours

**EVALUATION SPECIFIQUE POUR L'ATTRIBUTION DE LA MENTION
« SECTION EUROPEENNE »
SESSION 2008**

Baccalauréat professionnel Métiers de la restauration

Epreuve orale

Durée de l'épreuve : 20 minutes

Préparation : 20 minutes

Première partie : durée : 10 minutes, préparation : 10 minutes.

**CATERING FOR A SPECIAL EVENT
DOCUMENT ELEVE.**

Role play:

You are working as a restaurant manager at *Bickley Manor*. You must make all the arrangements for the 40th birthday of a customer, Mrs Stobbs who has booked a table for 12 people.

Today you must phone the customer to give all the details on the menu (choice of canapés, reception drinks, 3-course meal and wines must be provided). You must be careful not to exceed £50 per head, that is to say a total cost of £ 600 maximum for the meal itself.

Then you will have to explain how to get there.

Plan of the call:

- Introduce yourself and explain the aim of your call
- Say in a polite manner what they should expect to eat and to drink during the meal
- Explain your choice of wines according to the dishes that will be served
- Mrs Stobbs will ask how to get there:
- Tell her the way
- End the call.

Enclosures:

Annexe1: carte de Bickley (localisation du manoir)

Annexe2 : menu à la carte

Annexe 3 : liste des vins.